

# Broadhembury Caravan and Camping Park

## Terms and Conditions

### Holiday Home Bookings

- Bookings must be secured by a minimum deposit of £90.00 per week. Balance is then due 28 days before arrival
- Part weeks are charged at 20% of the weekly rate per night. Minimum booking 3 nights
- Cancellations only on written notification at least 28 days before holiday is due to commence. We will endeavour to re-let, but if we are unable to do so the hirer is liable for the balance of the hire fees
- For your protection, please contact us for an insurance application form.
- We do not permit pets or smoking in our holiday homes
- A £10.00 key deposit will be payable on arrival. This will be fully refunded at the end of your holiday

### Touring Park Bookings

Advance booking is advisable, please forward:

- Full payment for Bank Holidays and bookings of 5 nights or less.
- £5 per night deposit for bookings of 6 or more nights. Balance due on arrival.
- Arrival time for campers from 2pm. Holiday Home Hire 3pm
- Departure time camping by 12 noon. Holiday Home Hire 10am

### Cancellations

- In the event of a cancellation, your deposit, less £15 cancellation fee, will be refunded, or if preferred a credit note to the full value of your deposit can be issued for your future use. Bank holiday bookings require a minimum of 28 days written notice of cancellation. Please contact us if you require a holiday cancellations insurance brochure.

### Bookings - General

- Bookings cannot normally be accepted from persons under the age of 18
- Bookings can only be accepted for families and couples
- Should your booking not be available for any reason beyond our control, your money will be refunded in full, but you will have no further claim against us
- Advanced bookings made by telephone, fax or e-mail will be held for 7 days pending receipt of deposit
- Please note that your property is brought onto the park at your own risk and we can accept no responsibility for loss or damage however caused
- We reserve the right of admission at all times, and the right to terminate the stay of any person if this is considered to be in the best interest of other visitors to the park
- Anyone visiting you must report to reception. Day visitors are most welcome, but must report to reception. Day visitors are charged £4 per adult, £2 per child 5-16 no charge for under 5's.

### Park - General

We are fortunate that Broadhembury Holiday Park is so popular with considerate, friendly people.

To keep it so we ask that all our visitors observe the following simple rules. If they do not, we reserve the right to ask them to leave

Games: Please use the play area provided and do not annoy or be a nuisance to others

Cycles: Please ride slowly and respect the safety of pedestrians. Skateboards are not allowed.

Noise: Avoid excessive noise at all times but in particular between 2300 hrs and 0800 hrs

Alarms: If you use a caravan alarm, it must automatically stop after 20 minutes regardless of power cuts or other external factors

Dogs: Dogs are welcome, but must be kept on a lead at all times. Please use the exercise area provided and do not leave your dog unattended in your tent or caravan at any time

Minors: Any problems caused, or damage done by minors will be the responsibility of the parents or guardians. Children must not be left unattended on park

### Technical pitch details

Tent	- No electricity
Standard	- Minimum 16amp electricity. Requires International Blue Plug
Serviced	- On gravel hard standing, 16amps electricity, water supply, drainage & BBQ table