

Terms and Conditions

Holiday Home Bookings

- Bookings must be secured by a non returnable deposit of £90.00 . Balance is then due 28 days before arrival
- Part weeks :Bookings are sometimes available at 20% of the weekly rate per night. Minimum booking 3 nights
- Cancellations only on written notification at least 28 days before holiday is due to commence. We will endeavour to re-let, but if we are unable to do so the hirer is liable for the balance of the hire fees
- Cancellation insurance available
- We do not permit pets or smoking in our holiday homes
- A £10.00 key deposit will be payable on arrival. This will be fully refunded at the end of your holiday

Touring Park Bookings

Advance booking is advisable, please forward:

- Full payment for Bank Holidays and bookings of 5 nights or less.
- £5 per night deposit for bookings of 6 nights or more. Balance due on arrival.
- Arrival time for touring from 2pm. Departure by 12 noon.
- **Cancellations**– Your payment less £15 booking will be refunded, or if preferred a credit note to the full value of your deposit can be issued for your future use .Bank holiday bookings require a minimum of 14 days written notice of cancellation. Please contact us to protect your payment with holiday cancellation insurance

Bookings - General

- Bookings can only be accepted for families and couples, & are not normally accepted from persons under the age of 18
- Should your booking not be available for any reason beyond our control, your money will be refunded in full, but you will have no further claim against us
- Advanced bookings made by telephone, fax or e-mail will be held for 5 days
- Please note that your property is brought onto the park at your own risk and we can accept no responsibility for loss or damage however caused
- We reserve the right of admission at all times, and the right to terminate the stay of any person if this is considered to be in the best interest of other visitors to the park
- Anyone visiting you must report to reception. Day visitors are most welcome, but must report to reception Day visitors are charged £5 per adult, £3 per child 5-16 no charge for under 5's.

Park - General

We are fortunate that Broadhembury Holiday Park is so popular with considerate people. To keep it so, we ask that all our visitors observe the following simple rules. If they do not, we reserve the right to ask them to leave.

Games: Please use the play area provided. No ball games on park please

Play area: Play areas close at 10pm

Cycling Ensure children ride slowly in clockwise direction only and are aware of pedestrians

Noise Avoid excessive noise at all times but in particular between 2300 hrs and 0800 hrs

Alarms: Caravan alarms must automatically stop after 20 minutes regardless of power cuts or other factors

Dogs Dogs are welcome, but must be kept on a lead at all times. Please use the exercise area provided .Do not leave your dog unattended in your tent or caravan at any time. Certain breeds are not accepted.

Minors Children must not be left unattended on the park. Any problems caused, or damage done by minors will be the responsibility of the parents or guardians.

Technical pitch details

Tent: No electricity. Extra charge sometimes applies to tents over 7m. See prices section.

Standard: 10amp electricity. Requires International Blue Plug

Serviced: On gravel hard standing,16amps electricity, water supply, drainage & BBQ table

The Meadows: Quiet area for adults. standard with electric and fully services pitches available, approx 100m from facilities, but close to reception. Please note that as we are a family park, there may be children around the reception area etc. however, they will not be camping nearby.

Pitch sizes: Tent pitch 9mx10m, Standard pitch 10mx10m, The Meadows 11x11m, Fully Serviced 11mx11m

Broadhembury Holiday Park



Camping & Caravanning Holiday Home Hire Holiday Home Sales



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**** Satisfaction Guarantee ****

Our aim is to ensure that your holiday at Broadhembury will be an experience you will remember and repeat.

We are so sure you will be impressed with Broadhembury that we offer you the following guarantee.

If you are unhappy with any aspect of your stay, and because we cannot resolve the issue you decide to depart, we will refund your money from when the problem first began.

Broadhembury Holiday Park, Steeds Lane, Kingsnorth, Ashford, Kent TN26 1NQ England

Touring Holiday Price List 2011

	TENT PITCH	STANDARD PITCH	SERVICED PITCH
January - June & September - December <i>(Excluding Bank Holidays)</i>	£18	£21.50	£25
High Season July, August, Bank Holidays	£22.50	£25	£28

The above nightly prices include 1 unit, an awning or pup tent, 1 car and 2 adults per pitch

EXTRAS (PER NIGHT)			
Child 5-16 years	£2 Low Season £3.50 High Season	Extra Camping Adult	£5.50
Second car	£5.50	Gazebo –charged on <i>Fri, Sat, Bank Holidays & High Season</i>	£6
Extra pup tent charged High Season only	£6	Day visitor - Adult Day visitor - Child (5-16yrs)	£5 including car £3
Tents over 7m in any direction <i>Only Chargeable Fri, Sat, Bank Holidays & High season. Our pitches can accommodate tents up to 7m in any direction (including all extensions and ropes). If your tent is larger than this it is very important you let us know so we can ensure there is a safe distance between you and other units.</i>			£11

2011 HOLIDAY MAKERS' SPECIAL

JANUARY TO JUNE & SEPTEMBER TO DECEMBER

- **Couples** - £112 per week
- **Over 60s** - £16 per night or £98 per week (2 adults)
- **Families 2 nights weekends** - kids go free
- **Hikers & Cyclists** - £15 per night for up to 2 people
- **All Year - 10% discount for stays of 7 nights or more**

Only 1 discount applies to any stay. Maximum 2 weeks stay on special prices. Excludes bank holidays & Kent school holidays.

2011 HOLIDAY MAKERS SPECIAL

January to June & September to December

Full service pitch

Couples—£25. per night or £157.50 per week

Over 60's -£22.50 per night or £140. per week

Holiday Home Prices 2011

<i>From 3pm on day of arrival until 10am on day of departure</i>	Skylark Super	Kingfisher New in 2011!
December 23rd 2010 – January 2nd 2011	555	650
Jan 3rd – April 8th	390	460
April 9th – April 25th	460	550
April 26th - May 27th	440	520
May 28th – June 3rd	555	650
June 4th – July 15th	470	550
July 16th – August 5th	580	680
August 6th – September 2nd	490	575
September 3rd – September 23rd	470	550
September 24th – December 23rd	390	460
December 24th 2011 – January 2nd 2012	580	680

Prices are per week & are for 6 people unless otherwise shown.
Week begins Saturday at 3pm until 10am on day of departure.
All prices are fully inclusive and include VAT gas & electric.
We do not permit pets or smoking in any of our holiday homes.

HOLIDAY HOME DISCOUNTS

Only 1-2 persons - deduct £100 per week

Only 3-4 persons - deduct £50 per week

£25 per week discount on all stays of 14 nights or more

Regular Visitors - If you have stayed in one of our holiday homes within the past 2 years, we can offer you an **extra 5% discount** on top of any other offers!

Our Holiday Homes

All holiday homes are a spacious 33' x 12' (min) with double & twin bedrooms, and a comfortable double bed conversion in the lounge. Full central heating with double glazing makes them ideal for all seasons. The high quality fixtures and fittings include a shower room with toilet, hot & cold water, hairdryer etc. You will find a fully fitted and equipped kitchen with full size oven, microwave, toaster etc, and a TV & DVD Player in the lounge. Bedding and bed linen is provided, and beds are prepared for your arrival. Patio furniture is also provided so that you can enjoy the great outdoor countryside here at Broadhembury!

Kingfisher - New for 2011!

For a really special holiday, why not book the "Kingfisher" and enjoy the extra delights that this brand new holiday home can offer. We know you will be impressed.

SPRING BANK HOLIDAY, EASTER AND AUGUST BANK HOLIDAYS (UPTO 5 NIGHTS)			
	Tent Pitch	Standard Pitch	Serviced Pitch
2 Adults	£112.50	£125	£140
Family (inclusive)	£147.50	£160	N/A
MAY DAY BANK HOLIDAY (UPTO 3 NIGHTS)			
2 Adults	£67.50	£75	£84
Family (inclusive)	£88.50	£96	N/A

Arrival time from 2pm

Departure time by 12 noon unless by special arrangement