

## Broadhembury Access Statement

**Broadhembury Holiday Park extends a very warm welcome to all visitors.** We have considered the requirements of our visitors – from the very youngest to seniors, doing our best to accommodate everyone's needs wherever possible. Where full access is not possible, we hope that we have made this clear within this statement.

### **Arrival at Broadhembury reception and tourist information centre**

Level driveway (with unlocked horizontal barrier in place at night) leads to **our** reception and well stocked tourist information centre, which are open daily from 8am until 8pm (shorter hours during low season, access by either a ramp or 2 shallow steps. Door 1 metre. A low counter is available for registration. Large print details available.

We do not provide a hearing loop, but our staff are experienced in helping people with hearing difficulties. In order to maintain security in the case of fire we ask people with hearing difficulties to inform our receptionist when registering.

**Assistance with pitching** is available from our experienced staff as and when required.

**Access to main touring park** is along a level tarmac roadway, via an entry controlled gateway (24 hour access), with a keypad 1mtr high. Some pitches are on hard standing, directly off of the park road, others are across a level grass area.

We have 4 large hard standing pitches and 2 grass pitches, suitable for people with mobility difficulties, within 10 -25 metres of "the hollies" amenity building.

**Electricity hook up** you will need a blue 16 amp international electricity plug and at least 15metres of cable in order to connect to the electricity supply.

**"Adult camping on the country meadows"** – access via level driveway, and all other areas are level. 11 metre sq. Grass pitches, and fully serviced pitches with gravel hard standings (awnings receivable), area of lawn, water, drainage & sewerage and bbq table.

Quietly situated, close to the park reception, this area which has perimeter pitches, and drive on/off pitches for touring caravans and campervans, is level; close mown grass, and bordered by mature trees. This area is very popular with couples.

**"the beeches"** this year we have opened a new toilet and shower facility on the country meadows, with ample ladies' and gents' toilets, showers and private cubicles with toilet & hand basin. This building has full under floor central heating which comes into use whenever the temperature drops below 22 degrees. During warmer times, the reverse air ventilation keeps the building cool and comfortable. See below for sizes etc.

**Late arrivals** as there is no access onto park for arrivals after 10pm, arrivals after this time may park caravans or motor homes on the area provided outside reception building (16amps elect available). If possible, please let us know of your arrival as there is also no access to park facilities without a code to operate the security gate. Please see this section of our web pages for information. We will be pleased to provide further details if required.

**Bringing your dog (maximum 2 per unit)** our dog exercise area is a 150 metre pathway level or gently undulating through a half acre meadow with waste facility. There are woods and footpaths suitable for dog walking from the park. Only support (assistance) dogs allowed in park buildings, playgrounds and sports field.

**Broadhembury 5\* park facilities** to make it easy to find the particular facilities that are of importance to you, we have itemised facilities in alphabetical order. The games room and playground close at around 10pm

depending on season. All other facilities are available 24 hours daily, and have constant central heating, hot water and lighting.

**“The Beeches”** situated on the adults camping country meadows this amenity building has under floor central heating throughout.

**Campers’ kitchen** size 317cm x 284cm, door 930 cm no threshold. Level floor throughout. Contains; microwave oven, refrigerator, freezer, food preparation area, and wash up sinks. Coin operated washing machine and tumble dryer. No hand washing or ironing facilities. These are available in our fully equipped laundry room at “the hollies” .window racks & small rotary lines are available at reception as clothes lines are not able to be erected anywhere on the park. Key coded entry, available 24 hours a day.

**Chemical disposal points** at various positions around the park. All on level ground; contains disposal point for chemical toilets etc. And tap.

**Disabled person’s facility** size 190cm x 100cm; door 930 cm, no steps, level access throughout. Fully wheel chair accessible, key entry, under floor central heating. Hand basin, raised toilet, low hand basin, hand drier, hair dryer, shower with hand rails, emergency pull cord. Always available for people with disabilities.

**Showers – gentlemen** size 190 cm x 100 cm. 4 constant hot water showers. Doors 100cm. Level floor throughout. 2 hair dryers. Under floor central heating

**Showers – ladies** size 190 cm x 100cm. 4 constant hot water showers. Doors 100cm. Level floor throughout; 2 hair dryers. Under floor central heating

**Toilets – gentlemen** size 132cm x 100cm. Doors 62 cm .level throughout. Under floor central heating. 2 wc cubicles; 3 urinals; 3 hand basins; hand dryer; shaver points; 2 private cubicles, 135cm x 132cm, with wc and hand basin.

**Toilets – ladies** size 132cm x 100cm. Doors 62 cm level floor throughout. Under floor central heating 3 wc cubicles; 3 hand basins; hand dryer; 2 private cubicles, 135cm x 132cm, with wc & hand basin. 2 make-up areas with vanity mirrors.

**“The Hollies”** situated on the family park this amenity building has constant central heating to 22 degrees. Under floor heating in showers and disabled person’s room, and radiators elsewhere.

**Babies’ room** size 155cm x 310cm, door 70cm, 2 steps at entrance. Central heating. Contains baby bath, changing mat, highchair, adult chair, hair & hand dryer.

**Bathroom/disabled person’s facility** size 300cm x 210cm; door 930 cm, no steps, level access throughout. Fully wheel chair accessible. Key entry. Under floor central heating. Contains bath, hand basin, raised toilet, low hand basin, hand drier, hair dryer, shower with hand rails, emergency pull cord. Always available for people with disabilities, and access for families with children under 6 years at certain times during the day.

**Laundry room** size 215cm x 385cm, door 75cm, level entrance and throughout. Under floor central heating. Contains sinks with h & c. Coin operated washing machine & tumble dryer, iron & standard ironing board. Clothes line located on level tarmac outside the campers’ kitchen. Window racks & small rotary lines are available at reception as clothes lines are not able to be erected anywhere on the park.

**Campers’ kitchen** size 3m x 5m, door 80cm 2cm threshold. Level floor throughout. Contains microwave ovens, refrigerator, freezer, food preparation area, and wash up sinks. Key coded entry, available 24 hours a day.

**Chemical disposal point** size 90cm x 180cm, door 70 cm, 2 steps at entrance. Level floor throughout. Contains disposal point for chemical toilets etc. And tap.

**Showers – gentlemen** size 2m x 1m. 5 constant hot water showers. Doors 60cm. Slight access ramp. Level floor throughout. 2 hair dryers. Under floor central heating

**Showers – ladies** size 2m x 1m. 6 constant hot water showers doors 60cm. Level floor throughout; slight access ramp. 2 hair dryers. Under floor central heating

**Toilets – gentlemen** size 70cm x 160cm. Doors 62 cm .level throughout. Central heating. 4 wc cubicles; 3 urinals; 4 hand basins; hand dryer; shaver points; 2 cubicles, 135cm x 160cm, with wc and hand basin.

**Toilets – ladies** size 70cm x 160cm. Doors 62 cm. Level floor throughout. Central heating 8 wc cubicles; 4 hand basins; hand dryer; 2 cubicles, 135cm x 160cm, with wc & hand basin.

**Fire fighting equipment, water, drainage, refuse bins and re-cycling** fire fighting equipment, water, drainage, refuse bins and re-cycling positions are conveniently positioned on flat tarmac in all areas around the park. Access to an emergency telephone is available at all times, either at reception, or when closed at our wardens' motor home. Public telephone 100 metres from reception

### **Recreational facilities**

**Situated behind “the hollies”** where children can play safely without disturbing others.

**Games room and TV lounge** size 8m x 12m. Door 150cm, 6cm step. Level floor throughout. Door to TV lounge 60cm. Available from 09.00hr to around 22.00hrs. Depending on season. Longer availability can be arranged. Contains table tennis, bar football, pool table, air hockey, skittle alley, large screen television and seating. Equipment may be hired from reception. Some charges apply. Can be booked for rallies and groups during low season.

**Playgrounds and sports field** all areas are on level, close mown grass with safety surfaces under play equipment.

**Young children’s playground for under 7 year olds** size 18m x 11m. Fenced and accessed via un-gated opening. Level ground throughout. Contains play boat, multi climbing frame with slide, play car and wendy house.

**Older children’s playground** size 18m x 34m. Alongside games room, and adjoining sports field. Fenced perimeter, level ground throughout. Contains large multi-play climbing frame with towers, slide, climbing ropes, scramble net, rope bridge etc.; play helicopter, 4 swings.

**Sports field.** Size 65m x 34m. Adjoining games room and playgrounds. Fenced perimeter, level ground throughout. Contains 5-a-side football goal posts, and plenty of room for other games to be played.

**Special security note to parents and guardians. We consider our play areas to be safely situated, and** management and staff at Broadhembury do all they can to ensure that all facilities are well maintained. However, it is up to parents and guardians to see that their children are safe at all times. Young children should not visit any facilities un-accompanied. Your children’s safety is our concern, but your responsibility. Thank you in advance for your co-operation.

**Park shop** a small park shop selling necessities, bread, dairy produce, beers & wines, sweets, ice creams, camping accessories, gas and newspapers forms part of our reception building. This is available at all times for new arrivals, from 9 – 12 & 4 – 6 during low season, with extended hours during the summer.

**Holiday home hire we have no holiday homes especially designed for wheel chair access.** All have 2 steps at the entrance doors, are fully self – contained, and minimum size is 35’ x 12’. Internal floors are level, and so are the surrounding lawns, parking bay and pathways.

**Wi-Fi - internet access** the internet can be accessed via a computer in reception, and wireless broadband access is available throughout the park. Charges apply.

### **Park security**

**Family Park** – entry is via a key coded access gate which is closed at night.

**Adults’ camping meadows** – a park managers caravan is situated at the entrance to the adults’ camping meadows at all times. Constant CCTV coverage of entrance and exit areas. This area is

securely, but discreetly fenced. Access to an emergency telephone, and emergency telephone numbers, is available at all times, either at reception, or when closed at managers' caravan.

#### **Technical pitch details**

**Tent pitch** minimum size 9 x 10 metres; all grass position, with or without electricity.

**Standard pitch** minimum size 10 x 10 metres; all grass position or hard standing; available on Main Park, or on adult's meadows. Minimum of 10 amp electric supply (requires an international blue plug)

**The meadows adults camping** - for touring caravans, tents and campervans pitches 11m x 11m; grass pitches and fully serviced hard standing pitches all with 16amps electricity.

**Serviced pitches** – only on the meadows. 11 x 11 metre pitch. On a gravel hard standing, which is suitable for an awning; 16 amp electric supply, fresh water, drainage and grass area with bbq table.